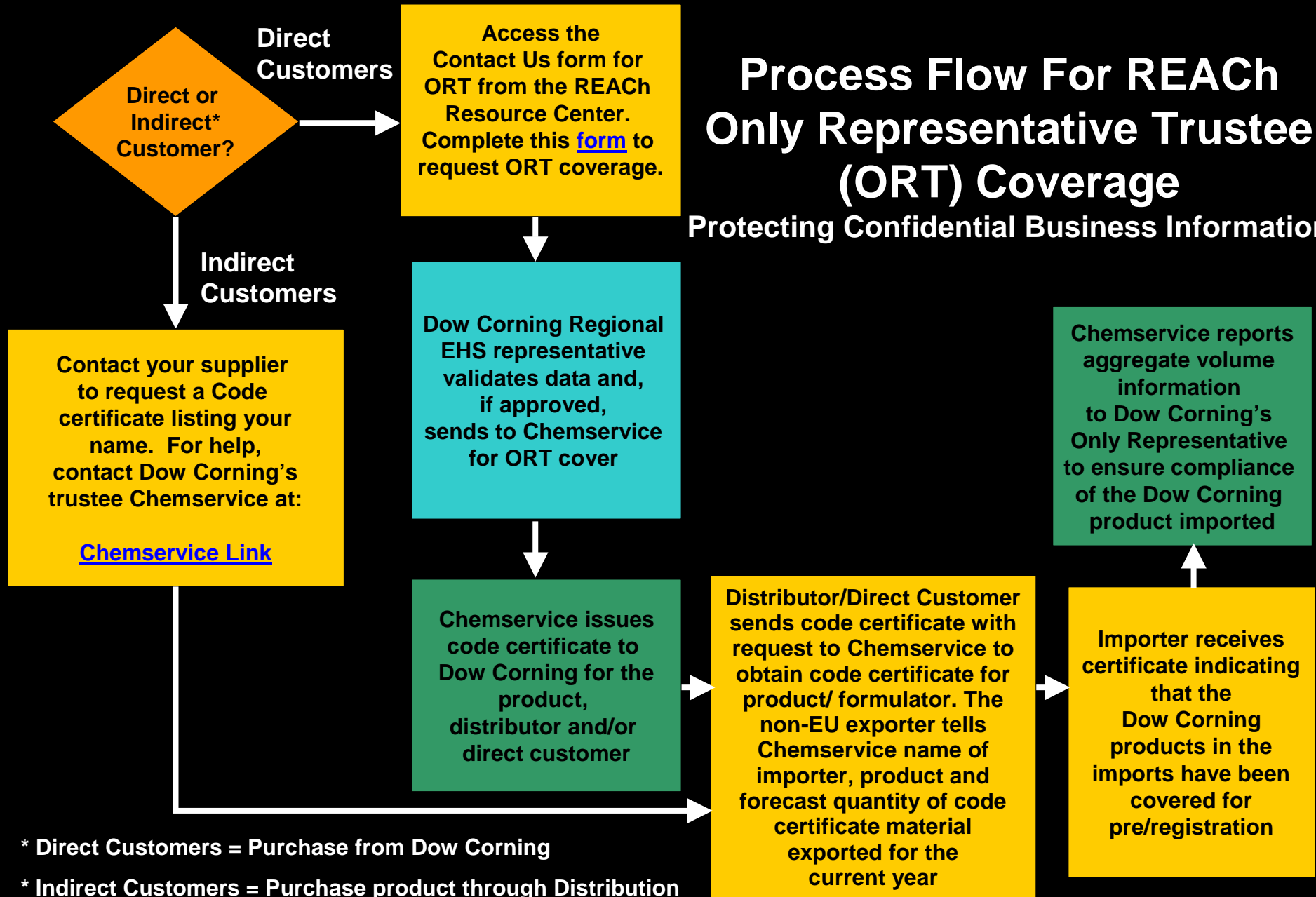


# Process Flow For REACh Only Representative Trustee (ORT) Coverage

Protecting Confidential Business Information



\* Direct Customers = Purchase from Dow Corning

\* Indirect Customers = Purchase product through Distribution



Chemservice is contracted to hold the required importer information in confidence on behalf of Dow Corning's OR and to assist with enquiries/investigations by REACh competent authorities. Since, Dow Corning should not be made aware of such importers, customers in the supply chain will need to contract directly with Chemservice and coverage will be subject to the terms of that contract, including a charge.